

Dear Ratepayer... The Story Behind the Council's Budget

If we asked, "do you want to pay more rates or taxes?", the answer is quickly no. But conversely if we are asked, "where can we make savings, what services can be done without?", the response is much slower and more difficult.

For the Copper Coast Community, the hardship is nearly over – a more financially sustainable community is on the horizon. And we acknowledge that horizon hasn't come without hard work and heartache.

Your Council is governed by Elected Members that you voted for and staffed by people who are passionate about providing you with a range of services 365 days a year. Of course we don't get it right every single day, but our aim is to continually improve, limited only by the resources that we have available.

If you are interested, the following information will provide you with the facts about Council's journey to sustainability over the past few years.

In 2010/11 the Elected Members and the community realised something wasn't quite right including:

- The community's roads were in a poor condition (understatement) and getting worse.
- Our population growth and development were stagnating.
- Moonta's sewer scheme was not progressing, meaning literally thousands of homes were dumping their waste under their backyards within a town boundary. Not good by any world standards and putting our health and the environment at risk.
- The 2007 community vision for the Wallaroo Town Centre was going nowhere.
- Port Hughes Boat Ramp plans were not progressing.
- The Sports and Leisure Centre was deteriorating. There had been little money spent on it for decades and was in danger of closing because it didn't meet today's safety standards.

The Elected Members made three decisions. To:

- Make changes to key staff members.
- Undertake an investigation of what was wrong with the budget.
- Ask the community for input to determine their priorities.

The Council received over 1000 written responses from the community and this helped the Elected Members to determine the priorities for the future. A thorough investigation of the Council's budget and assets highlighted the key problem. There was a \$4.5M gap in Council's budget, meaning that each year

Council wasn't spending enough on its roads and other fixed assets.

This gap was due to historical record keeping, especially of roads and other underground assets, not being up to today's standards. Assets were

either missing from the register or not valued correctly. This meant that there was never enough money collected for, or spent on, the community's key assets.

The first three images show the annual 'accounting deficit or surplus'. When it's below the line (deficit years) it is money we should have spent on our assets but unfortunately it was never collected. We are not spending money we didn't receive, it's just money we should have spent. Basically, it represents millions of dollars not collected each year and therefore not spent on our roads and other community assets.

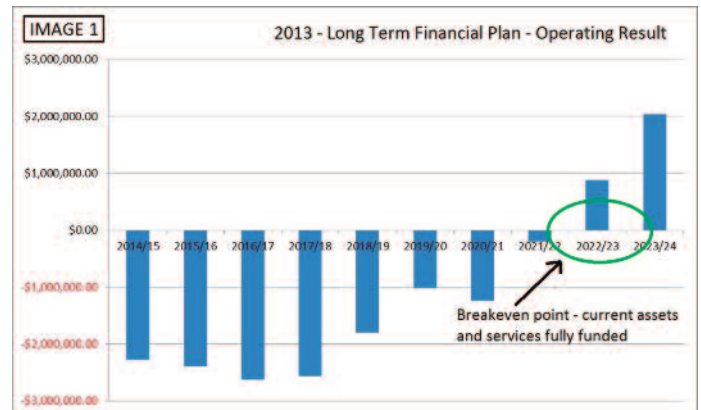


Image 1 is a graph representing Council's first plan to get the community to a sustainable position. This plan was to get to a breakeven position where we could afford to maintain all the community's roads and other assets. The plan called for both operational savings and for a planned rate increase of 5% till it achieved breakeven in about 2023. Sustainability was a long way off when the plan was put together in 2013.

**There was a
\$4.5m gap
in Council's
budget**

**A sustainable community
meets the diverse needs
of existing and future
residents and contributes
to a high quality of life by
providing opportunity
and choice**

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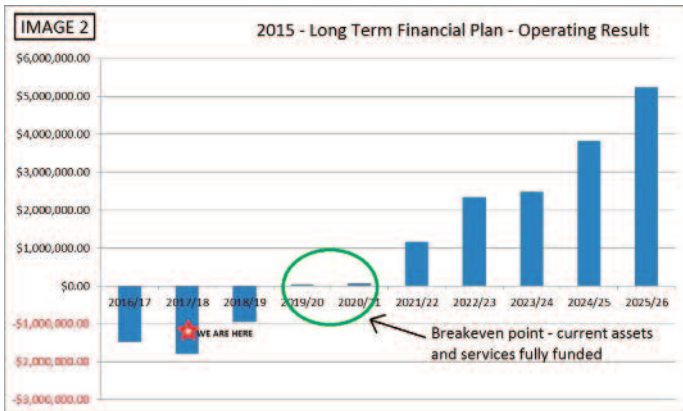


Image 2 shows a review of this plan two years later and highlights the progress made through additional operational efficiencies and budget saving, resulting from more efficient delivery of community services. Both plans had similar rate increases with the main changes being a result of operational savings. This later plan brought the breakeven point back to 2020. Note: The period after breakeven has never been the focus of the plan or Council's policies. The figures are just examples of what is possible, as the plan will be reviewed multiple times before 2020.

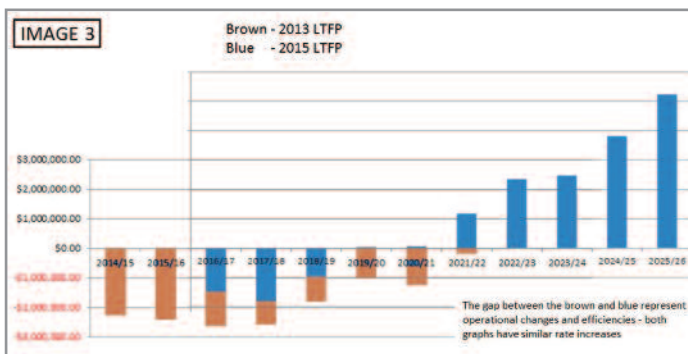


Image 3 shows an overlay of image 1 & 2 and demonstrates the huge impact of the operational savings and the changes the Council has been making. Some of the tough decisions the Elected Members were faced with had made a huge difference. Remember both plans have similar underlying rate increases of around 5%.

The Council is not hiding from the fact that it has historically been undercharging for the range of services and the infrastructure it has provided to the Copper Coast community

So where are we now in 2017?

Have things continued to improve or did they get worse?

While 2016 had two major storm events and we were hit with massive power price increases. It's pleasing to note that Council is still ahead of the latest

long term financial plan and will get to breakeven by 2020 or earlier.

In fact, with the data we are now seeing as we review the current plan, staff are now stating this will be the last budget that we will need a 5% rate increase to get to breakeven. Over the next two years we will need more moderate increases to keep us on track to breakeven and from then on rates will only need to go up to cover the margin our expenses go up.

The SA Local Government Association's data shows that our Council's residential rates still sit just under the average for Regional Councils and more that \$200 less than the average residential rates for Metro Councils. This again highlights that we were always collecting less than needed to fully fund the services our community needs, as well as maintaining all our critical assets such as Roads, Footpaths, Boat Ramps, Jetties and Town Halls.

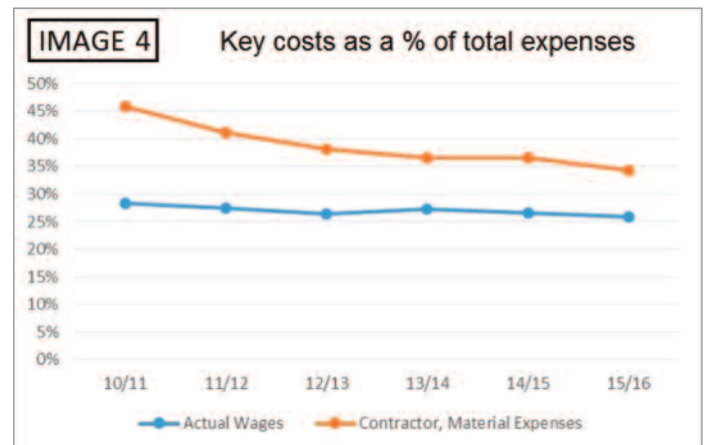
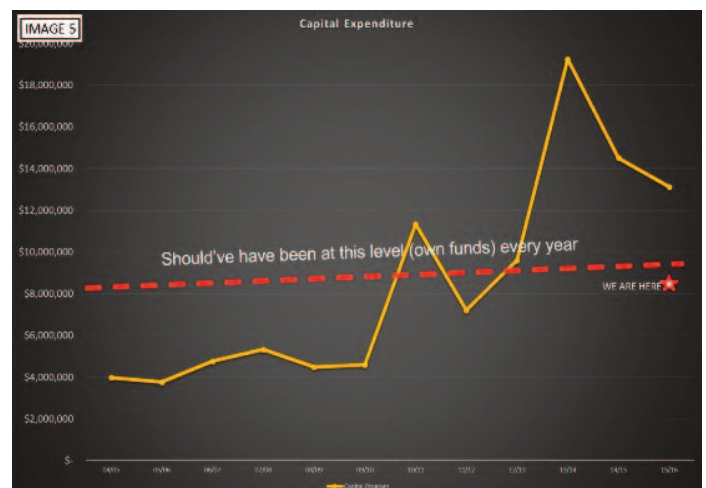


Image 4 demonstrates the savings that Council has made in regard to our two main operational costs; staff wages, contractor and other expenses (power, utilities, etc). Both of these have been on a downward trend.

So what has changed since the Elected Members realised there were problems in 2010/11? Well, lots of things. On top of the many projects you can physically witness as you drive around the community, **image 5** illustrates the actual increase of Council's spending on capital projects.



Dear Ratepayer... The Story Behind the Council's Budget

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The increase in this spending is evident from 2011 onwards. In the 6 years before this period, Council had spent **\$10.8M** on its roads. In the six years since the Elected Members made the changes, Council has spent **\$26.9M**, with another **\$36M** planned in the next 6 years. Over that period Council has managed to obtain over \$15M of external grants, which has gone a long way in helping with some of the infrastructure backlog.

The 2017/18 budget will be the Council's first budget with a fully funded ongoing Road Resealing Program and while the \$4.5M funding gap identified in 2011 isn't fully closed, it is down to \$1.1M and will be gone by 2020. This ongoing resealing program will slowly eradicate most of our potholes.

This plan doesn't mean that in 2020 all of our community's assets will magically be up to standard, but it does mean that year after year we will be replacing and upgrading them at a rate of \$9M per year (the amount needed over the long term) instead of the \$4.5M we were spending in 2011. Therefore, we will see the standard improve over time, rather than the deterioration we have been seeing.

The progress the Council has made can be best summarised by the words of a state agency that actually fined the Council

2017/18 will be the first budget with a fully funded ongoing Road Resealing Program

in 2011. "It is pleasing to note the significant improvements and progress Copper Coast Council has achieved in the last 5 years. The site has moved from non-complying and 'industry lagging' to fully compliant and 'industry leading'. It is a commendable achievement and credit to your staff".

So the hard work is almost done and the community is close to a sustainable position, with the 2017/18 budget seeing the last of the 5% rate increases, followed by two moderate increases to get the community's budget to breakeven in

2020. Our current plan is based on the current State Government policies. If, however, Rate Capping comes in next year, our goal of sustainability and a breakeven budget may never be achieved and our roads and other services may never reach the point where they are improving rather than deteriorating.

Please continue to take the time to read the Council's newsletter and our website to keep yourself updated on the facts. We have produced a number of information sheets to provide information on a number of other Council projects and decisions.

Council will continue to work towards creating your 'lifestyle location of choice'.

Dog Registration Due Now

From 1 July 2018 all dogs must be microchipped

Be a good owner and desex, microchip and train your dog

GOODDOG



COUNCIL CONTACTS...

All Correspondence:

PO Box 396, Kadina SA 5554

51 Taylor Street, Kadina SA 5554

Phone: (08) 8828 1200

Fax: (08) 8821 2736

Email: info@coppercoast.sa.gov.au

Moonta Office

Moonta Tourist Office

Blanche Terrace, Moonta SA 5558

Wallaroo Office

5 John Terrace, Wallaroo SA 5556

2017 COUNCIL CALENDAR

Aug

2nd
9th

Council Meeting – 7.00 pm, Council Chambers, Town Hall, Kadina

Council Development Assessment Panel Meeting, 5.30 p.m., Town Hall Function Room, Kadina

Sep

6th
13th
18th

Council Meeting – 7.00 pm, Council Chambers, Town Hall, Kadina

Council Development Assessment Panel Meeting, 5.30 p.m., Town Hall Function Room, Kadina

Audit Committee meeting, 9.30 am, Copper Hill Meeting Room, Town Hall Kadina.

Oct

4th
11th

Council Meeting – 7.00 pm, Council Chambers, Town Hall, Kadina

Council Development Assessment Panel Meeting, 5.30 pm, Town Hall Function Room, Kadina

Please note that changes to the above meetings will be published on Council's website along with other meeting dates.

All public are welcome to attend these meetings.

Special meetings of Council may be called at other times throughout the year and will be added to the website as required.



KADINA CBD

There are many different teams working within the Kadina CBD project. Road work crews are finalising the western carpark in preparation for sealing, the majority of kerbing has been completed.

Electricians are installing public lighting and the underground Frances Terrace power network (PLEC)



following careful planning with SA Power Networks.

Stormwater works will now focus on Goyder Street with service location in Digby Street currently being finalised. A service clash (electrical) at the north end of Draper Street has been adjusted allowing for the completion of the Draper Street stormwater. The western detention basin is nearing completion.

Works around the Kernewek Lowender were planned



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CCSLC

Internal works within the CCSLC project are progressing smoothly with electrical, mechanical, fire and hydraulic services continuing throughout. The new three court stadium lighting, fire services and mechanical units have been installed and painting contractors are painting the structural steel members.

The access lift located at the rear of the building to allow for disabled and 24 hour gym access has been installed.

Externally the sewer works were installed, the pool air-conditioner unit has been placed into position and painting has begun on the pre-cast concrete walls.

Planning and design for the new carpark has commenced.



WALLAROO RAIL CORRIDOR STORM WATER AND OPEN SPACE



Wallaroo Swimming

The Wallaroo swimming enclosure Stage 1 has been completed and has received practical completion. This means that it now enters a contractual 12 month defect period separate to the structure warranties.

Wateroo - Stage 2

The working group was able to meet and take a walk around stage 1. The group then provided Council staff with a lot of input on what could be included in Stage 2.

The overwhelming com
that if we can make it ex
very attractive on 'social
will bring a lot more visit
Copper Coast. Council





se any disruption. Contractors continue to business owners to minimise impact and continue to update the community through media outlets.
and our residents that Kadina will be open for during the construction period, weekly prizes available for shoppers in the redevelopment zone. visit a participating store in the Kadina CBD.



Stormwater works along the main drain in the Wallaroo Rail Corridor have been completed. Hand rails have been installed on the Footbridge. Irrigation and grassing for the open space adjacent the Town Hall will complete this project.

ng Enclosure

ment was citing and media' we ors to the staff will now undertake a budget and risk assessment process based on the proposed ideas and then continue to liaise with the group to fine tune the project.



Port Hughes Boat Ramp

Recently the southern breakwater was completed together with the excavation of the basin floor.

All wharf wall panels have now been

completed and installed. Backfill has now commenced to enable the top slab to be poured. Final carpark design has commenced.



Free Tree Day

As part of the Copper Coast Council's "Green Up" initiative, Council gives ratepayers the opportunity to receive up to two plants from a selection of trees, grasses and shrubs on receipt of their rate notice. This year's Free Tree Day was held Sunday June 18th 2017 at the Kadina, Moonta and Wallaroo Town Halls.

Broken down into townships the total trees distributed: Kadina 603, Wallaroo 563 and Moonta 603. The remaining trees will be dispersed through various Council projects over the coming months.



Members of Waterloo Stage Two working group Oliver Dee, Copper Coast Council Councillor Cathy Vluggen, Joanna Hosking, Joe Northcott, Derek Matthewman, Jessica Niotis and Mitchell Miller.

Community Wastewater Management



It has been a long and difficult process, but a recent letter received from the EPA has confirmed the extent of what the community has achieved.

"It is pleasing to note the significant improvements and progress ... has achieved in the last 5 years", "the site has moved from non-complying and 'industry lagging' to fully compliant and 'industry leading'", "It is a commendable achievement and credit to your staff"

The process involved a major project within our community including connecting just under 3500 properties, 50.6km of gravity drain and 12.3km of rising main and 15 new pump stations. It is enabling infrastructure that will protect our environment and also

provide a range of development opportunities for business and residential properties in our community.

During the consultation period there was one particular business that communicated strong opposition to the project throughout the public consultation phase. However, within a few months they were able to facilitate growth and development of their business by connecting to the scheme. Theirs is just one of many stories that the scheme has supported. It hasn't been an easy journey, especially when the starting point was being ordered to do it by SA Health, but now that it is completed we can continue to build the community around this network of underground infrastructure.



New CWMS Team Members Alex Pierson, Matthew McRae (Team Leader), Sarah Arthurs, Geoff Reynolds & Wade Della Torre (Director of Infrastructure).



nt Scheme Project Complete in July



Pedestrian Crossing - Copper Coast Highway

The new Pedestrian Crossing will allow safe access to the education precinct. It has been funded by the State Government as it goes across their road following a request from Council. Council started lobbying for this in December 2013. Other State Roads that we have been lobbying for and now have commitments are:

- Sections of the Copper Coast Highway near Paskeville – 6km of upgrades (work to start this year)
 - Mines Road - Kadina to 80km sign – upgrade
 - Federation Corner – improved safety with new roundabout
 - Port Wakefield holiday congestion – State funded feasibility study.
- We are also working on solutions for



the State owned road into Wallaroo (from the Copper Coast Highway roundabout into Owen Tce) and for

further improvements to the Copper Coast Highway, such as overtaking lanes and shoulder widening.



Rail Corridor - State Government Land

Work has started on the new Cycleway linking Kadina to Wallaroo. This project was conceived by the Rotary Club in 2010 and they have been partnering with Council since then to get it underway. There have been numerous delays in closing the railway corridor, but we now have the green light and with Council receiving a \$100,000 cycleway grant it has made the project viable. We also thank the Wallaroo Lions Club for their contribution to the shared use path at the Wallaroo end near the Town Hall. The aim of the current project is to now connect Kadina to the sea via that path.

State Government Taxes On Our Community Nearing \$1,000,000

In addition to the NRM levy that Council collects through your rates notice on behalf of the State Government, the Council also pays the State Government's Waste Levy. This levy has increased 66% since we last set our budget 12 months ago and will have continual increases to \$51.50 per tonne in 2019 from the current



level of \$38. This large fee makes up a large portion of our gate fees at the Resource Recovery Centre and is also

paid on all the waste you put into your red topped kerbside collection bins. For more information about this levy visit the EPA's website. www.epa.sa.gov.au.

We expect the combined total of the two levies to nearly reach one million dollars during the 2017/18 financial year.



2017 Wine, Wheels & Whiting

The third Wine, Wheels & Whiting event will be held in the Clare and Gilbert Valley and the Copper Coast on the 8th and 9th September 2017.

The event features 3 great road rides to choose from - 125 km, 70 km and 45 km and a family ride along the Wallaroo Foreshore

A Food & Wine Day will be held at the finish line for the bike riders on Saturday 9th September from 10am to 5pm at the Wallaroo Town Hall and will feature live entertainment, produce and wine from Yorke Peninsula and the Clare region.

A dinner will follow at the Coopers Alehouse Wallaroo.

For additional information or if you are

considering entering the ride please visit www.bikesa.asn.au/winewheelswhiting

The event is presented by the Councils in partnership with Bike SA to promote the local produce and tourism attractions of the regions and to promote the great lifestyle opportunities the regions have to offer.

OTHER EVENTS

BOWLS PREMIER LEAGUE CUP – Sunday, 23rd July, Wallaroo

The BPL Cup was established to bring the format of the highly successful Bowls Premier League event directly to Clubs. The competition format will be two-bowl triples and will follow the same rules as the BPL competition. The winner of this event

will progress to the State Finals. For more information and to register a team please go to www.bowls.com.au/BPL-Cup.

KADINA SHOW – 19th and 20th August.

YP FIELD DAYS – 26th, 27th and 28th September.

AUSTRALIAN NATIONAL DIRT KART TITLES – 30th September, 1st and 2nd October.

MOONTA MARKETS – 1st October.

COPPER COAST CUP – 28th and 29th October.

For more information please contact the Copper Coast Tourism Centre on 8821 2333.

DISPOSING OF TYRES

In an attempt to reduce the streams of waste being littered in the Copper Coast area, indirectly Tyres, Council have dramatically reduced the cost for disposal of Tyres at the Resource Recovery Centre on Magazine Road. Tyres that are left in the open cause environmental issues in particular Mosquitoes and other vermin. Fines issued for general litter can range from \$500-\$1000 as opposed to a Passenger Tyre, not on the rim, at the Resource Recovery Centre being \$5.00. Please refer to Councils fees and charges for prices of Tyres and other items at the Resource Recovery Centre.



Green Waste Vouchers

Council has been providing residents with two FREE green waste vouchers for a number of years. The Green Waste Vouchers are now located on your first Rate Notice enclosed with this Newsletter.

You will be required to take your Rate Notice to Council's Resource Recovery Centre and your voucher will be stamped/signed off to enable you to take up this offer. No Rate Notice No Free Loads.

- **What size load can I take?** The voucher covers loads up to a standard 6 x 4 trailer.
- **What happens if I lose my Rates Notice?** Please don't or you will have to wait until next financial year.
- **Does the voucher cover mixed loads?** No only 100% clean green waste loads are covered by these free vouchers.



- **If I have multiple properties, can I have more than two free loads?** No, this offer is two free loads per ratepayer. The Resource Recovery Centre is very expensive to operate and we do need to ensure we cover the costs or it will affect other services the Council provides in the community.

****This offer is only per Ratepayer not per property owned.**

FIRST RATE NOTICE - PLEASE DON'T LOSE IT - IT'S YOUR TICKET TO FREE GREEN WASTE

Annual Business Plan & Budget Summary 2017/18

The Annual Business plan sets out the Council's proposed services, programs and projects for 2017-18. It aims to maintain a variety of services and facilities for the community and continue progress toward the longer term objectives for the Council area as set out in the Strategic Management Plan adopted by the Council.

Specific objectives for the year are proposed consistent with the Council's Long Term Financial Plan and Asset Management Plans to ensure the long term sustainability of the Council's financial performance and position.

Council relies heavily on rates and grant revenue as primary sources of income. The following table provides a summary of the Budgeted Operating Income and Expenditure for the 2017-18 year.

\$ Budget at a Glance			
Operating income	\$m	Operating expenses	\$m
Rates	\$28.05	Employee Costs	\$7.28
User/Statutory Charges	\$3.54	Material, Contract, Other	\$17.71
Grants	\$1.85	Finance Costs	\$1.60
Other Income	\$0.91	Depreciation	\$8.94
	\$34.35		\$35.53

It should be noted that the rates income for 2017-18 includes the once off separate rate on one ratepayer for Infrastructure and Economic Development of \$7 million dollars. The other side of this transaction being the expenditure increase in Material, Contract, Other of \$7 million dollars as a once off increase also.

Significant Influences and Priorities

A number of significant factors have influenced the preparation of the Council's 2017/18 Business Plan and Budget. These include:

- The long term underfunding of key community assets, such as Road, Footpaths and Stormwater due to the deficit budget.
- Storm damage to Council's Foreshore assets.
- An operating deficit budget in the short term and working to reduce this consistent with the Long Term Financial Plan.

- The Local Government Price Index of 2.1% as at March 2017 quarter
- Adelaide All Groups CPI of 2.0% as at March 2017 quarter
- Enterprise Bargaining Agreement wage increases
- Known decreases or minimal increases in revenue sources from the Federal & State Governments
- Increases in levies imposed by other tiers of Government including NRM levy and EPA Waste Levy
- Service delivery & infrastructure needs for a growing population
- The need to address the issue of financial sustainability and asset renewal including roads, footpaths, CWMS, Council properties and stormwater drainage with more funding for infrastructure renewal

In response to these factors, and to minimise the burden on rate payers, the Annual Business Plan has been prepared within the following guidelines:

- The Annual Business Plan will result in the total revenue raised through general rates increasing by approximately 5% plus revenue from newly developed properties.
- Total operating expenses to be held where possible, within levels of the previous financial years and adjusted by the Local Government Price Index allowing above indexation increases to be allocated directly to maintaining community assets, such as stormwater infrastructure, roads and footpaths.
- Continuous review of a range of spending to reflect a need to "tighten our belts" however maintaining existing service levels.

expectations of our communities. The price of delivering and providing these services is spread across the community in the form of rates. Council determines a rate in the dollar, based on the amount of revenue that will be required to meet the ongoing cost of providing services to our community for the coming year. Council's revenue for 2017-18 includes \$16.2 million from general rates.

Council has increased the differential rate in the dollar by 5%. The actual increase payable by any individual ratepayer may be more or less than this, depending on the movement in the capital value of each property.

The fixed charge has been increased from \$528 to \$566 per property.

Separate Rates

Port Hughes Golf Course (Dunes)

The Council introduced in 2013/14 a separate rate to partly fund the maintenance of the Port Hughes Golf Course (Dunes) which replaced the existing annual development levy that each land owner agreed to pay to the developer of The Dunes Port Hughes. This will continue.

Owen Terrace Verandah Project

A separate rate was adopted to fund the replacement of the Verandah's in Wallaroo in 2014/15 and this project was completed in 2015/16 however funded over a five year period up to and including 2018/19.

Kadina CBD

The local traders in the Kadina business district requested a separate rate to fund planning towards development in this area. This rate will continue under a new name – Varied Purpose and these funds will be transferred to the Kadina Chamber of Commerce who will administer them.

Riley Cove Community Corporation

During 2014/15 residents of the Riley Cove Community Corporation approached Council to adopt a separate rate to fund the internal road maintenance at the Riley Cove Village. This rate will continue for a period of 100 years and reviewed regularly during this period.

What it means for Rates in 2017/18



Rates Revenue

Comparing rates between Councils is difficult. Every Council has different attributes and provides varying services or similar services at different standards. Council deliver an extensive range and level of service to the community with the greater part determined by the

Moyle Street Kerbing

Council have adopted a separate rate for the residents adjoining Moyle Street for an upgrade to the road by installing kerbing.

Infrastructure and Economic Development

A separate rate for land CT Vol 6059, Folio 235, 236, 237 and 243 has been adopted for the construction of a road, Copper Coast Economic Development, including but not limited to the land and Copper Coast Marketing, including but not limited to this land. The rate would be applied in a single year, allowances will be made for it to be paid at the time individual allotments created from the Land are sold.

Service Charge

The annual service charge is \$503 per property unit in respect of all land to which the Council provides or makes available the Community Wastewater Management scheme.

Adoption of Valuations

Council will adopt the valuations made by the State Valuation Office as provided to the Council in May 2017. Council has no role in this process. It is also important to note that the lodgement of an objection to the Valuer-General does not change the due date or amount for payment of rates.

The Year in Review 2016/17

The 2016/17 financial year saw Council continue to focus on the renewal and replacement of infrastructure such as CMWS, roads, footpaths and drainage. Due to storm damage the focus was also placed on our foreshore assets.

Commitments to major projects and partnerships also continued to include upgrades to CWMS treatment plants and major infrastructure, capping of the closed Wallaroo & Moonta landfill sites, Stormwater plans, continuation of the Footpath program and Foreshore Upgrades (including Port Hughes Boat Ramp).

The commencement of the upgrade of the Copper Coast Sport & Recreation Centre and the Kadina CBD.

Additional budget allocation for the Road Resealing Program seen numerous roads completed.

- Council decided not to proceed with the trial of the waste levy which would have enabled free sorted residential

waste at the Resource Recovery Centre.

- It is planned during this budget to undertake a review of the beach access points at Moonta Bay with the creation of a DDA compliant access (in the area of greatest demand) as well as a delineated access point from Marine Parade.
- Council is to undertake a programmed upgrade (\$104,900) of toilet facilities within the Copper Coast. The project identified for this financial year is new toilets in the Moonta township.
- A key focus for this period will be determining a long term solution for the cemetery walls/fencing. The budget allocation will be used to begin implementation of that solution once it has been finalised and agreed to by Council. The process will include consultation on the proposed plans with the community.

Project Priorities and Capital Expenditure

**Did you know
\$26.9m has been spent
on road capital works
over the last six years**

Project priorities to be undertaken during the year ending 30 June 2018 are as follows:

- Continuous review of existing recurrent service levels provided to be undertaken in consultation with our community;
- Construction phase of the redevelopment of the Kadina Business District area as well as applying for further grants to assist with the project.
- Complete the Copper Coast Sporting and Recreational Centre Redevelopment.
- To finalise the design and implement Stage 2 of the new Wallaroo Swimming Enclosure.
- To complete the construction phase of the redevelopment of the Port Hughes Boat Ramp.
- Commence construction of the Kadina to Wallaroo cycle-ways.
- Complete the Moonta CBD Master plan.
- Facilitating the future financial sustainability of Council by ensuring the financial operations remain within policy targets adopted for such purpose;
- Continuation of Council's annual

works program with a commitment to fund road reconstructions and reseals, footpaths, walking trails and foreshore developments;

- Continuation of the development of storm water management plans along with maintenance and renewal of storm water infrastructure.

All uncompleted projects and their funding allocation currently included in the 16/17 budget will continue and form part of the 17/18 works program.

CONTACT US

A full copy of the Annual Business Plan and Budget for 2017-18 is available on our website at www.coppercoast.sa.gov.au or to view at the Council office.

CWMS Separate Rate - Changes for 2017/18

The Separate Rate for the construction of the Community Waste Water Management Scheme which benefited the majority of Residents in Moonta, Moonta Bay and Port Hughes will cease in 2017/18, due to the project being completed. This has been replaced with the CWMS Service Charge on these properties.

Concessions

Since the cessation of the Council general rate concession in 2015, the Department for Communities and Social Inclusion (DCSI) has worked with Councils to develop a process that enabled eligible residents to receive a sewerage concession for their Council-operated CWMS charges. From 1 July 2017, the State Government have elected to directly fund concession entitlements for Council Community Waste Water Schemes (CWMS) as well. DCSI have advised Council that they have written to all affected households informing them of the changes and explaining how water concessions and sewerage concessions for CWMS households will be administered from 1 July 2017.

Should you be entitled to the State Government funded concession on CWMS rates and to check your eligibility, contact the Department for Communities and Social Inclusion (DCSI) Concessions Hotline 1800 307 758 or at www.sa.gov.au/

- council - PART - of your - EVERY DAY.



Have you ever considered how every day life is improved by the many services council provides? Libraries, story time, computers, community groups and technology training are just a few ways council makes your every day a little better.

Visit your council's website or contact your local councillor today.

www.coppercoast.sa.gov.au

the Closer
you are
the more
we care